



COUNTY OF MONTEREY

CAO Weekly Report

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SPECIALREPORT



Supplies are secured for an airlift into Big Sur.

County Notes

- > Its time to 'Spring Forward' this weekend. The Health Department also suggests [Set Your Clocks and Check Your Stocks.](#)

County Coordinates Critical Resupply for Big Sur Residents

A critical resupply of food and fuel for those isolated in the Big Sur area took place Friday, March 3rd, but planning for this event had been weeks in the making. Here is the 'behind the scenes' story of last week's successful resupply mission.

When Caltrans crews announced that the Pfeiffer Canyon Bridge was unrepairable and closed it on February 15th, Monterey County Office of Emergency Services immediately began planning for an airlift of supplies, knowing residents there would be in need.

The only way in would be via helicopter, and plans for the resupply airlift mission were developed and sent to Cal OES for approval, since the situation which has left residents isolated in a portion of Big Sur was caused by state road failures: Pfeiffer Canyon Bridge to the north, and half a dozen landslides and damage on Highway 1 to the south.

Cal OES is responsible for overseeing and coordinating emergency preparedness, response, recovery and homeland security activities in California. Unfortunately, this agency denied the county request to finance and support this mission at this time, so the County took on the project on its own.



Supplies are loaded onto trucks for the trip to the airlift zone (above). Supervisor Mary Adams arrives at Pfeiffer State Park with some supplies (below).



First, OES staff contacted and secured helicopter company to make drops.

The mechanism to get supplies to Big Sur was secured, but what was needed? For that, OES Director Gerry Malais reached out to Big Sur community leaders. Kirk Gafill of Nepenthe and the Chamber of Commerce and Fire Chief Martha Karstens of the Big Sur Fire Brigade became communication liaisons to get the word out about the airlift resupply event so those trapped could arrange for what they needed. Butch and Patte Kronlund, who have a business in the area, coordinated volunteers at Post Ranch to receive the supplies as they came in and deliver them to anxious recipients.

It was the Kronlunds who contacted the Crossroads Safeway in Carmel to ask how residents could purchase food remotely. Safeway agreed to take credit card payments from residents in the isolated area and pack each order.

While the residents ordered their own food, the county paid for the helicopter service as well as 1,000 gallons of diesel fuel for Post Ranch, which had nearly depleted its own supply, sharing with those who needed fuel for generators.

On the day of the airlift, county vehicles converged on Crossroads Safeway to pick up food orders: 10,000 pounds of food on 9 pallets. That food, and the diesel fuel caravanned down the coast to Pfeiffer State Park's ballfield which served as a landing zone. The SPCA of Monterey County came with pet supplies people had ordered and tubing for a water system in the isolated area was also prepped for delivery. Other needs included baby diapers, and Supervisor Mary Adams brought important classwork for children who cannot get to school as well as notes from school friends saying 'we miss you.'

Once everything had arrived and was staged, the airlift began.

“We often think of humanitarian crises in foreign countries, but this is one, right here in our own backyard,” says OES Director Gerry Malais. “These residents were trapped by circumstances beyond their control and they had no way to help themselves. I was pleasantly surprised at how well the air lift went. It went like clockwork and we wrapped up ahead of schedule which saved quite a bit of money.”

In total, the county spent \$12,000 for the helicopter service and fuel supplies for residents.

Malais says there are many collaborators on this project that deserve a big thank you for getting these critical supplies into Big Sur:

Kirk Gafill
 Martha Karstens
 Big Sur Chamber of Commerce
 Crossroads Safeway
 Ace Hardware (Crossroads) for loading pallets
 Butch and Patte Kronlund who organized grocery purchases and volunteers
 County staff from OES, Public Works, the Board of Supervisors, in particular Supervisor Mary Adams
 California State Parks for use of the ball field
 Congressman Jimmy Panetta who helped load pallets



A pallet of supplies, on its way!

Café Conversations Participants Share Ideas

The County’s Managing for Results program has come a long way since its genesis in 2012. Some of that evolution has been driven by employees who are contacts for their departments for the program.

These department contacts are the champions for their departments as they navigate the performance measures process and prepare performance measures, goals and gather data to share with the Board of Supervisors in the program’s Annual Report as well as the budget process.

Department contacts gather for occasional workshops to learn how to better work with the Managing for Results process and hear and share best practices, successes and experiences with others. These workshops are called ‘Café Conversations,’ because they are designed to be a roundtable discussion which invites conversation and learning.



Carol Cuellar answers questions about Performance Appraisals from workshop participants.

The most recent workshops were February 22nd and March 1st. At these workshops, participants both shared experiences and learned from colleagues on a variety of topics.

County Employee Relations Manager discussed Annual Performance Appraisals; Michelle Gomez from the Equal Opportunity Office shared her department’s efforts on managing required training; Leeset Torres from the Learning and Development Network shared how LDN handles report tracking for required trainings and Assessor/Clerk/Recorder Steve Vagnini shared his department’s recent experiences with customer service surveys including some of the responses to those surveys.

If you are a department contact and missed this latest workshop, watch your inbox for news about upcoming workshops as well as due dates for data needed for the 2017-2018 Recommended Budget Book.

Here is a list of department contacts:

Department	Employee
Agricultural Commissioner	Roach, Bob
Assessor Clerk Recorder	Tabata, Chihiro
Auditor Controller	Papurello, Maria
CAO Budget & Analysis	Lopez, Juan Pablo
CAO Community Engagement & Advocacy	Soto, Rosemary

Department	Employee
CAO Fleet	Derr, Mike
CAO IGLA OES	Malais, Gerry
CAO Purchasing & Contracts	Derr, Mike
Child Support Services	McGowan, Darrell
Clerk of the Board	Kidalov, Sally
Clerk of the Board	Borkowski, Gail

Department	Employee
County Counsel	Ontiveros, Sandra
County Counsel Risk Management	Mauck, Steve
County Counsel Risk Management	Sandoval, Maria
County Counsel Risk Management	Shapton, Valerie
District Attorney	Suckow, Bruce
Economic Development	Bradshaw, Debby
Economic Development/WIB/OET	Donnelly, Chris
Economic Development/WIB/OET	Bush, Marleen
Elections	Martinez, Gina
Emergency Communications	Harry, Bill
Equal Opportunity Office	Gomez, Michelle
Health	Zeronuian, Patricia
Human Resources	Arista, Margarita

Department	Employee
Human Resources - LOD	Walker, Yvonne
Information Technology	Serrano, Veronica
Libraries	Addleman, Jayanti
Libraries	Ricker, Chris
Natividad Medical Center	Adams, Carol
Probation	Fiori, Marisa
Public Defender	Dzubay, Jeremy
Resource Management Agency/Parks	Battiato, Kate
Sheriff Coroner	Oakley, Kevin
Social Services	Zarraga, Margarita
Treasurer Tax Collector	Beraz, Mari
Treasurer Tax Collector	Willett, Joy
Water Resources Agency	Johnson, Rob

Health Department Launches 1 Billion Steps Challenge

When you think of getting your 'steps' in for the day, you probably aren't thinking of getting in one billion.

But why not think big? The Health Department is, and is challenging staff - and anyone else who wants to take part - to walk a billion steps, joining the American Public Health Association's 1 Billion Steps Challenge. It's all part of an effort by health organizations to get people into the habit of walking, one of the simplest things you can do to help improve your health.

"The Health Department has created a team called Healthy Monterey County so we can all enjoy walking together," says Public Information Officer Karen Smith. "A billion steps sounds like a lot, but as a team we can easily reach one billion and beyond."

Are you a lone exerciser or do you have more fun when you exercise with others? There are lots of ways to increase your steps: take family walks, schedule walking meetings at the office, walk your children to school – the more people who join, the quicker we'll reach 1 billion steps.

[Anyone can join the challenge](#) and APHA has made it easy to sync your device to automatically log your steps. You also have the option of manually entering your steps.

The challenge runs through April 9th, plenty of time to get results! Healthy Monterey County is a tiny team now but not for long. Walk your fingers on the keyboard and join the challenge!

STEPS METRICS

5 MINUTES = 500 STEPS

A beginner can do four 5-minute brisk walks to get to 2,000 steps.

10 MINUTES = 1,000 STEPS

2,000 steps is approximately 1 mile of fitness

10,000 STEPS = 5 MILES!

2,000 steps is approximately 1 mile of fitness