



COUNTY OF MONTEREY
CAO Weekly Report

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SPECIALREPORT



Clovis at the launch of the Common Ground Garden Project in 2015, an exchange program she launched with King City schools, the Rural Life Museum and counterparts in Honduras.

County Notes

- > Mom loves her pets too. Animal Services is hosting a low-cost clinic for microchips and vaccinations Sunday in Castroville. [Details are here.](#)

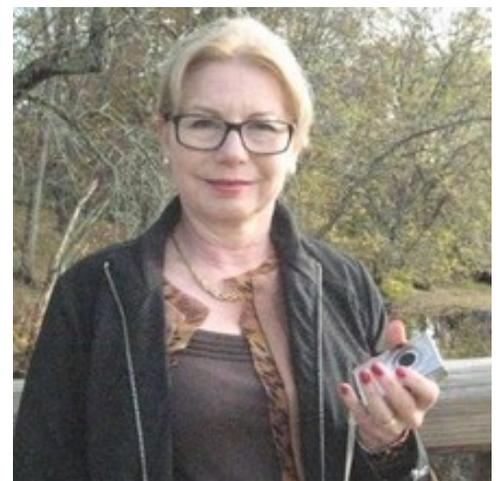
Meg Clovis Connects County to Past, Present, Future

Here is a case of history not repeating itself. Longtime County Historian Meg Clovis is retiring, and turning a new page in her personal history.

After 36 years with the County, those who know her talk about her legacy and how her work will impact us all in years to come. Read more after the photo page.



A county life in pictures: (clockwise) Visiting Washington D.C as part of the Museums Connect exchange grant process; author photo for one of her books on local history; at work in the field; with the Historic Resources Review Committee on her last day on the job; visiting the Honduras museum and heritage site that was the County's partner in the Museums Connect/Common Ground exchange program; receiving employee recognition certificate.



Meg Clovis leaves behind a County history she has spent nearly four decades shaping. It is a body of work that is more than exhibits and artifacts - it is so many different kinds of connections which strengthen our understanding of ourselves, our community and its heritage.

During her time with the County, Clovis has served as its Historical Coordinator, Museum Manager and Cultural Affairs Manager. Think an historian's work is reserved for musty books and museums? Retired Planning Director Mike Novo explains how Clovis' expertise has made a difference for generations to come.

"Meg provided expert advice to our Facilities staff dealing with our own historic county facilities including bridges, buildings and even trees," explains Novo, who says Clovis has an extensive list of accomplishments in preservation and helping land use staff work with historic resources. "She assisted in developing historic districts in several areas of the county, including recent efforts at preserving historic buildings in East Garrison (Fort Ord). The County's San Lorenzo Park in King City includes the Monterey County Agricultural and Rural Life Museum (MCARLM) which, thanks to her, include several historic buildings which were relocated there to create museums and living history events - a comprehensive look at rural life in early Monterey County."



La Gloria School at San Lorenzo Park.

"We can't know where we are going if we don't know where we have been and Meg Clovis has kept our history and stories alive," says 3rd District Supervisor Simón Salinas. "Her invaluable contributions to the residents of Monterey County, especially MCARLM, will never be forgotten."

For one interesting project, Clovis took the County's agricultural heritage and secured a national Museums Connect grant for a cultural exchange program with south county schools, the museum and counterparts in other countries. The emphasis was environmental stewardship and included special school curriculum. Students developed organic gardens and shared thoughts and accomplishments via Skype.

What does Clovis herself see as highlights of her County career?

- Building the County's historic preservation program and writing the first historic preservation ordinance
- Writing the County's preservation plan
- Building the County Museum and launching the County's historical collection and archives (a 2,500-item collection of agricultural heritage artifacts and photographs)

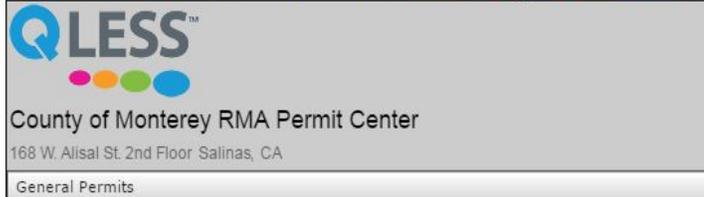
Off the clock, Clovis has dedicated her time and talents to local historical projects and written two books. She still plans to be active on the education and speaking circuit both locally and regionally and keep her hand in local exhibits, but even an historian has to give way for more pressing family matters.

"I'll continue to teach yoga and my daughter has signed me up for babysitting two days a week."

RMA Launches QLess for Customer Convenience

Need a permit? The old advice was 'get in line.' Now it's 'get in the Q.'

See below for wait times at the RMA Permit Center - [click here to join the line from home.](#)



The Resource Management Agency's Permit Center has launched a new line-management technology known as QLess. Using QLess, customers can schedule appointments or join a virtual queue from on-site kiosks, the RMA's website or from their mobile phones via text message or app.

It's a lot better than a long wait. With nearly 10,000 customers per year, the Permit Center can be a very crowded place. Once in the queue, customers don't have to tie up their whole day waiting. Go ahead, run a few errands, QLess will send text updates of the forecasted wait time and where they are in line. Text notifications alert customers as they move to the front of the queue and when it's their turn.

"We are committed to improving the experience we offer at the Permit Center," says Carl Holm, RMA Director. "Smart technology solutions like QLess are a huge benefit for our customers as well as staff."



Social Worker Fawn Mackey Recognized for Her Good Works

Fawn Mackey, an Adult Protective Services (APS) Social Worker with the Department of Social Services (DSS), has been in the spotlight recently, recognized by both staff and the community.

The situation facing the homeless in Monterey County communities has been in the news and Fawn found herself there as well through her role in a Homeless Outreach Program launched by the Seaside Police Department.

Last month, a reporter came along when Mackey and others visited areas where homeless residents were staying. Through her comments in the article and her interactions with those she met, she was

able to show the community the challenges social workers face in helping guide those in need to services. You can read the story and Mackey's comments in the Monterey Herald [here](#).

Mackey has also been honored by her peers during Department's annual Social Work Month appreciation event. She was the recent recipient of two awards: "Most Passionate Social Worker" at the Department's annual Social Work Month Appreciation Event on March 30th and "Role Model" at the Department's Employee Recognition Ceremony on April 20th.

Mackey has been with DSS for 18 years and her colleagues have this to say about her contributions:

"She exudes passion in her enthusiasm, positive attitude, tenacity and tireless work ethic in serving elders and dependent adults. She volunteers for some of the most difficult types of APS cases, including severe hoarding situations and elders who are homeless or facing eviction."

"Fawn shares her expertise with her APS team members and fellow Aging and Adult Services social workers in big and small ways including mentoring new social workers, leading formal training sessions on social worker safety and reducing the risk of dog bites, to giving presentations to community groups and college students on APS issues. She is a true advocate for elders and dependent adults in Monterey County and is highly respected by colleagues throughout the area."



Fawn Mackey.